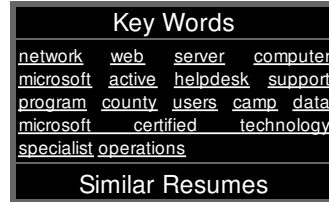




Technical Proficiencies

- Hardware:
 - Intel and AMD based workstations and servers
 - Cisco routers and switches
- Operating Systems:
 - Microsoft Windows 2000, XP, Vista, 7
 - Microsoft Server 2003, 2008
 - Suse Linux Enterprise Server 10, 11
 - Ubuntu Server
- Servers:
 - Active Directory, Exchange, DNS, MySQL, Microsoft SQL Server, IIS, Apache, VMware
- Networking:
 - TCP/IP, Ethernet, Category 5 cabling, Switches, Routers, Firewalls, Wireless configuration
- Languages:
 - PHP, SQL, HTML, CSS
- Other:
 - Microsoft Office Suites (Word, Access, Excel, Outlook)



Employment History

- 03/07-PRESENT **Coshocton County Commissioners** Coshocton, OH
Information Technology Assistant Director
- Supported I.T. operations of Coshocton County Government encompassing 20+ county agencies across 13+ physical locations including 24/7/365 operations of Sheriff and Emergency Medical Services
 - Migrated Active Directory Forests and standalone systems from various agencies into county-wide Active Directory Forest facilitating multi-agency connectivity and reducing network support costs
 - Configured Cisco switches and routers to segment single subnet flat network into routed multi-vlan network increasing network performance, throughput and security
 - Administered firewall, web filter, spam filter, routers, switches, web servers, database servers, file servers, domain controllers, and Active Directory Forest consisting of 400+ users and computers
 - Deployed physical and virtual servers running Suse Linux Enterprise Server, Ubuntu Server and Windows Server 2003-2008 utilizing VMware high availability virtualization technology
 - Maintained data backups and provided disaster recovery services utilizing redundant HP Lefthand SANS appliances and LTO tape drives
 - Developed database driven web applications for personnel management, dog license sales, helpdesk ticket systems, inventory management, GIS property records, and intranet/internet data dissemination
 - Provided helpdesk support for 300+ users including data backup and recovery, new software and hardware installations, troubleshooting and routine maintenance
 - Conducted training for county employees to ensure proficiency in relevant web and business software applications
- 09/03-12/06 **CLUE Technologies, LLC** Coshocton, OH
Information Technology Consultant, Member
- Provided general I.T. support and services for local government, businesses, and home users
 - Developed custom PHP/MySQL web applications for business and government intranets
 - Designed and maintained Windows/Linux network environments for local businesses
- 09/09-06/03 **The Ohio State University** Columbus, OH
Helpdesk Trainer, Web Application Developer, Site Supervisor
- Worked in team environment to design, implement, and instruct training courses in computer troubleshooting, support, and customer service for new helpdesk technicians in over 20 public computer centers
 - Managed database and website used by employees, managers, and other departments

to manage budget information, payroll functions, scheduling, shift exchanges, and computer center problems and usage

- Responsible for day to day operations as Site Supervisor of Stillman Hall public computer lab while managing helpdesk technicians and providing second tier support as needed

06/95-08/03

Muskingum Valley Council, BSA

Zanesville, OH

Program Director

- Boy Scouts of America National Camp School certified
- Assembled an effective program staff and coordinated all camp program
- Developed teamwork and training for 40+ employee camp staff serving 800+ youth each summer
- Managed department heads to ensure quality program while maintaining staff morale

Education

06/13/2003

The Ohio State University

Columbus, OH

Bachelor of Arts in Philosophy

Professional Certifications

05/04/2010

Cisco Certified Network Associate

Canton, OH

(CCNA)

04/10/2010

Microsoft Certified IT Professional

Canton, OH

MCITP: Server Administrator

03/27/2010

Microsoft Certified Technology Specialist

Canton, OH

MCTS: Windows Server 2008 Network Infrastructure Configuration

02/27/2010

Microsoft Certified Technology Specialist

Canton, OH

MCTS: Windows Server 2008 Active Directory Configuration

09/12/2009

Microsoft Certified Technology Specialist

Canton, OH

MCTS: SQL Server 2008, Implementation and Maintenance

12/19/2002

Microsoft Certified Professional

Columbus, OH

Installing, Configuring, and Administering Microsoft Windows XP Professional

Special

- Eagle Scout, Boy Scouts of America
- Amateur Extra Class, FCC Amateur Radio License

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