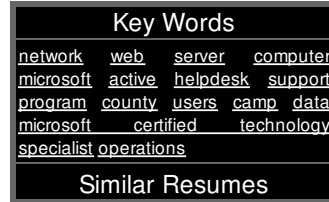




## Technical Proficiencies

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- Hardware:
  - Intel and AMD based workstations and servers
  - Cisco routers and switches
- Operating Systems:
  - Microsoft Windows 2000, XP, Vista, 7
  - Microsoft Server 2003, 2008
  - Suse Linux Enterprise Server 10, 11
  - Ubuntu Server
- Servers:
  - Active Directory, Exchange, DNS, MySQL, Microsoft SQL Server, IIS, Apache, VMware
- Networking:
  - TCP/IP, Ethernet, Category 5 cabling, Switches, Routers, Firewalls, Wireless configuration
- Languages:
  - PHP, SQL, HTML, CSS
- Other:
  - Microsoft Office Suites (Word, Access, Excel, Outlook)



## Employment History

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- 03/07-PRESENT      **Coshocton County Commissioners**      Coshocton, OH  
Information Technology Assistant Director
- Supported I.T. operations of Coshocton County Government encompassing 20+ county agencies across 13+ physical locations including 24/7/365 operations of Sheriff and Emergency Medical Services
  - Migrated Active Directory Forests and standalone systems from various agencies into county-wide Active Directory Forest facilitating multi-agency connectivity and reducing network support costs
  - Configured Cisco switches and routers to segment single subnet flat network into routed multi-vlan network increasing network performance, throughput and security
  - Administered firewall, web filter, spam filter, routers, switches, web servers, database servers, file servers, domain controllers, and Active Directory Forest consisting of 400+ users and computers
  - Deployed physical and virtual servers running Suse Linux Enterprise Server, Ubuntu Server and Windows Server 2003-2008 utilizing VMware high availability virtualization technology
  - Maintained data backups and provided disaster recovery services utilizing redundant HP Lefthand SANS appliances and LTO tape drives
  - Developed database driven web applications for personnel management, dog license sales, helpdesk ticket systems, inventory management, GIS property records, and intranet/internet data dissemination
  - Provided helpdesk support for 300+ users including data backup and recovery, new software and hardware installations, troubleshooting and routine maintenance
  - Conducted training for county employees to ensure proficiency in relevant web and business software applications
- 09/03-12/06      **CLUE Technologies, LLC**      Coshocton, OH  
Information Technology Consultant, Member
- Provided general I.T. support and services for local government, businesses, and home users
  - Developed custom PHP/MySQL web applications for business and government intranets
  - Designed and maintained Windows/Linux network environments for local businesses
- 09/09-06/03      **The Ohio State University**      Columbus, OH  
Helpdesk Trainer, Web Application Developer, Site Supervisor
- Worked in team environment to design, implement, and instruct training courses in computer troubleshooting, support, and customer service for new helpdesk technicians in over 20 public computer centers
  - Managed database and website used by employees, managers, and other departments

to manage budget information, payroll functions, scheduling, shift exchanges, and computer center problems and usage

- Responsible for day to day operations as Site Supervisor of Stillman Hall public computer lab while managing helpdesk technicians and providing second tier support as needed

06/95-08/03

**Muskingum Valley Council, BSA**

Zanesville, OH

Program Director

- Boy Scouts of America National Camp School certified
- Assembled an effective program staff and coordinated all camp program
- Developed teamwork and training for 40+ employee camp staff serving 800+ youth each summer
- Managed department heads to ensure quality program while maintaining staff morale

**Education**

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06/13/2003

**The Ohio State University**

Columbus, OH

Bachelor of Arts in Philosophy

**Professional Certifications**

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05/04/2010

**Cisco Certified Network Associate**

Canton, OH

(CCNA)

04/10/2010

**Microsoft Certified IT Professional**

Canton, OH

MCITP: Server Administrator

03/27/2010

**Microsoft Certified Technology Specialist**

Canton, OH

MCTS: Windows Server 2008 Network Infrastructure Configuration

02/27/2010

**Microsoft Certified Technology Specialist**

Canton, OH

MCTS: Windows Server 2008 Active Directory Configuration

09/12/2009

**Microsoft Certified Technology Specialist**

Canton, OH

MCTS: SQL Server 2008, Implementation and Maintenance

12/19/2002

**Microsoft Certified Professional**

Columbus, OH

Installing, Configuring, and Administering Microsoft Windows XP Professional

**Special**

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- Eagle Scout, Boy Scouts of America
- Amateur Extra Class, FCC Amateur Radio License

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